

Technical Solution Analyst



Based: Milton Keynes
Travel: National (Occasional)

Salary: £20,000 - £30,000

Job Role

This role is to join a successful software company which provides leading financial institutions with a workflow product that helps them manage FSA regulatory requirements. We are a growing company with household name banking and financial services clients. Our services are in demand as banks outsource more of their IT and come under more compliance pressure. As a result, we need to appoint someone of graduate calibre with at least one year's I.T. experience to join our expanding operations team. This is a fast moving role that encompasses a variety of challenges and there is plenty of opportunity to grow within the company.

Responsibilities

- Produce solution designs from requirement documentation.
- Implementing the solution specifications with the company's software products.
- Input to the pre-sales process, demonstrating a business and technical awareness.
- Assist with initial customer requirements gathering.
- Designing customer data and application interfaces.
- Coding application forms input using Jscript and Pascal (Delphi).
- Developing database objects using MSSQL.
- Write MI/reports using Microsoft Reporting Services.
- Investigate, resolve or escalate support issues.
- Manage the packaging of customer deliveries.
- Assist with the testing process and resolution of defects.
- Restoring customer databases when required.
- Installation of application and web services.
- Creation and execution of test scripts.
- To ensure the products being delivered are fit for purpose and meet the specification.
- Ensuring product releases are delivered on time to the required quality.
- Driving ongoing standards and best practices within the business.

Experience

The following would be advantageous:

- A strong IT educational background.
- A good knowledge of SQL.
- First class communication skills.
- Financial Services sector experience is highly advantageous

Personality

We are looking for a focused, logical, presentable person who is driven by quality. You should be confident with the ability to deal with high calibre business professionals, possess good common sense and have an ability to work under pressure.