



Latest Blog: Consumer Duty - Delivering Price & Value Under Consumer Duty

In this fourth blog in our series on the new Consumer Duty (CD), the focus will be on what the 'Price & Value' (P&V) challenges will be for firms under the new CD rules as well as providing some suggestions on the steps firms can take. To read the full blog click [here](#).

If you would like to catch up on the previous blogs in this Consumer Duty series, then please click [here](#)

What you might have missed....



FT Advisor article: Consumer duty 'an extra mile' on treating customers fairly

During a hugely successful session at this year's PIMFA Compliance Conference, Worksmart's Emma Howell and Nic Dent, discussed the key challenges that the new Consumer Duty brings, and the impact of these changes on functions and individuals at all levels throughout the business and industry. Sonia Rach from FT Advisor publication responded by writing the following article...

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T-CNews article: Upscaling your people processes to meet the demands of Consumer Duty

Julie Pardy: I'm not sure about you, but pretty much all the commentary I read on the incoming Consumer Duty (CD), is quite daunting. The root of this is several things; firstly, the sheer breadth of CD means it 'touches' every part of a firm, not just customer facing parts at the point of sale. Secondly, the focus on....

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