



## Latest Blog: Consumer Duty - Delivering Consumer Understanding Under Consumer Duty

As one of the key milestones in the CD timeline has now passed, the fifth blog in our series on the new Consumer Duty (CD), focusses on what the 'Consumer Understanding' (CU) challenges will be for firms under the new CD rules as well as providing some suggestions on the steps firms can take. To read the full blog click [here](#).

If you would like to catch up on the previous blogs in this Consumer Duty series, then please click [here](#)

### What you might have missed....



#### Congratulations FLA on their 30-year anniversary

For the last 30 years, the Finance & Leasing Association (FLA) has been a fixed point on the financial services landscape – an industry champion supporting its members, and Worksmart have been proud members of the FLA family for many years. We have thoroughly enjoyed the training courses we run together and being a part of several conferences and webinars and look forward to more collaborations in the future.

Read their 30th Anniversary Review...

[Read full article](#)



#### Podcast: Case Study - Janus Henderson Investors

Find out how Worksmart's SM&CR solution, Accord has helped global asset Management firm, Janus Henderson Investors meet its SM&CR regulatory obligations and ensure clear central record keeping, strong corporate governance, clear accountability, and evidence of employee Fitness & Propriety....

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