



Agile Regulation and Consumer Duty and the Cost-of-Living Crisis

Listen to Chief Operating Officer and Executive Director, Emily Shepperd, deliver a speech on agile regulation and planning for future success in this special episode of the Inside FCA Podcast. Speaking at the CISI Financial Planning Conference in Liverpool, she talks about her approach and importantly the FCA's 3-year strategy. In the comprehensive speech, she covers the challenges of the authorisations process and steps the FCA has taken to improve the process for firms and strengthen assessments at the gateway. Emily also outlines help for both firms and consumers with the new Consumer Duty, while highlighting the newly launched **ScamSmart** campaign, and its significance in the face of cost-of-living pressures. **ScamSmart** is a Financial Conduct Authority campaign providing information on how to avoid investment and pension scams.

Click [here](#) to listen to the full podcast.

What you might have missed....



Adventure Beckons! Worksmart team to embark on epic climb of Mount Kilimanjaro

A few years ago now, myself and other members of the Worksmart Ltd Senior Leadership Team were talking about motivation and things that they had always wanted to achieve, and we found that there were a number of us that had a shared goal to climb this particular mountain. And as such the "SummitSmart" (we always name our products and services something Smart – so it felt right to give the expedition a corporate approach!) team was formed.....

(you'll find the article by Julie Parady on page 15)

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Blog: Delivering Price & Value Under Consumer Duty

Price & Value is the second of the four outcomes required under the new Duty and it promises to be one of the most challenging areas of the new regulation, as firms prepare for the implementation date next July. The principal problem with the in-coming regulation is this. Whilst the FCA sets a clear expectation on firms that the price they are setting for their products and services represents fair value, they are not providing detailed and absolute rules on how firms go about this.....

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